

# New Home Care Company Provides In-Home Services at Your Request



**By: Patrick and Laura Viets**  
Owners

At BrightStar of St. Charles and Florissant, we understand the feeling of becoming overwhelmed when caring for a love one. When faced with the sudden or unexpected event that requires you to take care of someone, many questions can begin to come to mind. Who will help me? How can I take care of them and have time for work? As the primary caregiver to a loved one, there is a great amount of responsibility and stress, especially when you have a family and career. After witnessing such demand for these services, my wife and I opened BrightStar of St. Charles and Florissant, a full-service in-home care and staffing agency, to lend a helping hand to families through trying times.

When my mother was diagnosed with colon cancer, I watched my father take over as her primary caregiver, and the toll it took. It was through this unfortunate circumstance that I witnessed firsthand just how hard it was to find caregivers to help my father when he needed a break. As my mother's condition worsened, a local hospice agency provided care to her. I still remember the loving care they provided. I opened BrightStar of Florissant in October 2009 as I witnessed the growing need for senior and child care services within the area. We recently extended the coverage of BrightStar services with the opening of our St. Charles location.

BrightStar of St. Charles and Florissant are a part of the nation-wide in-home care and staffing agency that provides medical and non-medical services 24 hours a day, seven days a week to seniors and children throughout St. Charles, Lincoln/Warren Counties and the city of St. Louis/St. Louis County. BrightStar ensures that care for clients of

all ages will be served with compassion, dignity and respect within the comfort of their own home.

BrightStar stands alone when it comes to other home care companies by offering companion, personal and medical in-home care. To ensure a successful plan of medical care, we require RN oversight for each client in order to promote Guaranteed Compatibility<sup>SM</sup> between caregivers and clients.

### Medical & Non-Medical Services

Along with medical services, BrightStar also provides non-medical in-home personal, respite and companion care services to families looking for added help. Services provided include, but are not limited to:

- In-Home Blood Draws/Injections
- Medication Set-Ups / Medication Reminders
- IV Therapy
- Physical Therapy
- Meal Preparation
- Wound Care
- Bath Visits
- Light Housekeeping
- Shopping and Transportation

### KidCare & Staffing

KidCare and Staffing programs are services to alleviate the stress of last minute care needs. BrightStar understands the issues facing today's families and offers flexible childcare services for working parents, extending services to infants and children, as well as child home healthcare services for children with Autism and other special needs, including:

- Pediatric Homecare
- Respite Care
- Newborn/Multiples Care
- Sitter Services
- Sick-Day Childcare

As a staffing agency, BrightStar is dedicated to providing full-coverage care to clients and understands the importance of healthcare staffing. We provide clients the access to the number of qualified professionals needed for efficient care. BrightStar of Florissant provides staffing to establishments, such as:

- Hospitals
- Clinics
- Schools
- Skilled Living Facilities

At BrightStar, we aim to provide the comfort and quality in our healthcare



**Lisa Webb and Tandra Blosser with the Special Olympics' Bug**

services that your loved ones deserve.

### Behind BrightStar of St. Charles and Florissant

As a Certified Senior Advisor (CSA) and member of the Society of Senior Advisors, I'm honor bound and dedicated to being a resource within the community, while providing excellent care to the elderly and children. I'm committed to the professionalism, honesty and fairness of my business. And I'm no stranger to owning a business. Laura and I recently sold a business that we founded and operated in the St Charles area for 28 years.

I'm proud that BrightStar of St. Charles and Florissant practice with the highest standards when serving our clients. Both locations are Platinum Members with the Alzheimer's Association 2010 Memory Walks, supporting initiatives on a local and national level.

We're intimately involved with the families we serve and support our clients and staff with every means possible. We're people who care about people. Our mission is to give "peace of mind" to our clients by providing the highest quality care and staffing solutions to families and businesses.



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